

# Panasonic CF-19 Computer and Havis Docking Information

Panasonic is releasing the next generation Toughbook CF-19 computer, the Mark 4 version.

**Challenge:** The new Mark 4 CF-19 docking board sets will not be backward compatible with Mark 3 and earlier CF-19/18 models.

**Solution:** Havis will offer new Docking Stations compatible with the Mark 4 model.

- **DS-PAN-211 Series** will be compatible ONLY with the Mark 4 model computers.
- **DS-PAN-221 Series** will be compatible with Mark 4 and earlier models and be available while limited supplies last.

Havis Docking Stations are Toughbook Tested, and our latest product for the CF-19 Laptop will meet the same high standards. Please see reverse side for Compatibility Matrix to find the correct Docking Station for your CF-19 Computer.

## Q & A

**Q:** How can I differentiate a Mark 1, Mark 2, Mark 3 CF-19 computer from a Mark 4 CF-19 computer?

**A:** The Serial number sticker located on the bottom side of the computer will indicate what model CF-19 computer you have. Look at the letter in the position immediately following “CF - 19”. If this letter is a “P”, “R”, or “S”, then the computer is a Mark 4 model CF-19. If this letter is a “A” - “N”, then the computer is a Mark 1, Mark 2, or Mark 3 model CF-19.  
*See compatibility matrix on opposite side.*

**Q:** I have a CF-19 Mark 4 computer. What Havis docking station can I use with this computer?

**A:** Every Havis docking station made for the CF-19 computer will work with your Mark 4 model computer. We recommend the DS-PAN-211 Series docking station due to its stronger build, thinner profile, and lighter weight.  
*See compatibility matrix on opposite side.*

**Q:** What Havis docking station can I use with my CF-18 or earlier generation CF-19 computer? (CF-18, or CF-19 Mark 1, Mark 2, or Mark 3 model)

**A:** Both the DS-PAN-201 Series and DS-PAN-221 Series docking stations will work for all CF-18 and earlier generation CF-19 computers. However, both of these docking station platforms are available only while supplies last.  
*See compatibility matrix on opposite side.*

**Q:** I have a mixed fleet of computers. (CF-18, CF-19 Mark 1, Mark 2, Mark 3, and now CF-19 Mark 4) What docking station do I need?

**A:** While supplies last, you can purchase either DS-PAN-221 Series or DS-PAN-201 docking stations.  
*See compatibility matrix on opposite side.*

**Q:** I recently bought some Havis docking stations, can I return them and get new ones?

**A:** Havis' RTS policy provides customers with a 45 day window to return undamaged equipment for replacement. Please visit [www.havis.com/returns.htm](http://www.havis.com/returns.htm) for more details. Re-stocking fees apply. If your units were not purchased within 45 days and you still have concerns, please contact your Havis representative to work through any issues or concerns you may have.

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## Compatibility Matrix

Compatibility for Havis Docking Stations with Panasonic CF-18, CF-19 Mark 1/Mark 2/Mark 3, and CF-19 Mark 4 laptop computers.

| Havis Docking Station   |   |   | Computer Model |                            |        |
|-------------------------|---|---|----------------|----------------------------|--------|
|                         |   |   | CF-18          | CF-19                      | CF-19  |
|                         |   |   | All Models     | Mark 1<br>Mark 2<br>Mark 3 | Mark 4 |
| Summer 2010             |    | <b>DS-PAN-211 Series</b><br><i>Silkscreened Silver Top Plate with Black Sides &amp; Rear Facing Ports</i>             | No             | No                         | Yes    |
|                         |    | <b>DS-PAN-221 Series</b><br><i>Silkscreened Silver Top Plate with Black Sides &amp; Rear Facing Ports</i>             | Yes            | Yes                        | Yes    |
| Fall 2009 - Present     |    | <b>DS-PAN-201 Series</b><br><i>Silver Top Plate with Gray Sides &amp; Rear Facing Ports</i>                           | Yes            | Yes                        | Yes    |
| Spring 2007 - Fall 2009 |    | <b>DS-CF19 Series</b><br><i>Silver Top Plate with Gray or Black Sides &amp; Rear Facing Ports</i>                     | Yes            | Yes                        | Yes    |
|                         |   | <b>DS-CF19-L</b><br><i>Silver Top Plate with Black Sides &amp; Rear Facing Ports Integrated Power Supply Included</i> | Yes            | Yes                        | Yes    |
| Spring 2006 - Fall 2007 |  | <b>DS-CF18X Series</b><br><i>Silver Top Plate with Black Sides &amp; Rear Facing Ports</i>                            | Yes            | Yes                        | Yes    |
|                         |  | <b>DS-CF18X-FEX</b><br><i>Silver Top Plate with Black Sides &amp; Front Facing Ports</i>                              | Yes            | Yes                        | Yes    |

## Computer Identification

Differentiating Panasonic CF-19 Computer Models

In order to determine whether your Panasonic CF-19 computer is a Mark 1 / Mark 2 / Mark 3, **OR** a Mark 4 model, check the Serial Number sticker on the bottom side of your computer.

The first letter after 'CF - 19' will indicate the model you possess.

If that letter is a P, R, or S, your computer is a Mark 4 model CF-19.  
(Example: CF - 19PXXXXX)

If that letter is a A - N, your computer is a pre-Mark 4 model CF-19.  
(Example: Pictured to the Right)

